

# Terms and Conditions – Serviced Apartment News Sentiment Survey 2025 Prize Draw

## 1. Eligibility

- This prize draw is open to participants worldwide, aged 18 years or over, except employees of International Hospitality Media (IHM), Navoo, Vanity Group, and their immediate families or anyone else professionally associated with the prize draw.
- No purchase is necessary to enter.
- One entry per person is permitted.

#### 2. How to Enter

- To enter the prize draw, participants must fully complete the Serviced Apartment News Sentiment Survey.
- All entries must include a valid email address, contact telephone number, and postal address to be eligible to win and receive a prize.

# 3. Opening and Closing Dates

- The prize draw opens upon release of the survey and closes at 11:59 PM (BST) on Friday 29 August 2025.
- Entries received after the closing date will not be considered.

# 4. The Prizes

- One winner will receive a (1) Echo Show 5 or equivalent.
- This winner will also receive a complimentary smart property consultation from Navoo, including a review of how to install smart features in their property.
- An additional five runners-up will each receive a goody bag of premium bath and body products courtesy of Vanity Group.
- Prize shipping will be arranged by the relevant distributor or supplier (Navoo and/or Vanity Group).

• International Hospitality Media bears no responsibility for the prizes during shipment, including delays, loss, or damage.

#### 5. Winner Selection and Notification

- Winners will be selected at random from all valid entries by International Hospitality Media on Wednesday 3 September 2025.
- The primary winner and five runners-up will be notified by email using the contact details provided in the survey.
- If any winner does not respond within **7 days** of notification, a re-draw will take place to select a new recipient.

## 6. Delivery

- Prizes will be dispatched by the distributing partners to confirmed addresses within 14 days of winner confirmation.
- IHM accepts no liability for fulfilment, tracking, customs duties, or condition of items upon delivery.

#### 7. Data Protection

- By entering the prize draw, participants agree that their personal information (name, email address, phone number, and postal address) may be used by IHM solely for the purpose of administering the prize draw.
- In addition, participants agree to receive marketing emails from **International Hospitality Media**, **Navoo**, and **Vanity Group**.
- Participants acknowledge that their data may be shared with Navoo and Vanity
  Group for marketing and prize fulfilment purposes.
- Participants may unsubscribe from marketing communications at any time by following the links provided in those communications.

#### 8. General

- IHM reserves the right to amend, suspend, or cancel the prize draw if circumstances arise outside of its control.
- Entry into the prize draw shall constitute full and unconditional acceptance of these Terms and Conditions.

#### 9. Promoter

- The prize draw is run by **International Hospitality Media Ltd**, in association with **Navoo** and **Vanity Group**.
- For any questions or to obtain a copy of these terms, please contact: info@internationalhospitality.media.