What the world needs and what you get paid for





The Human Capital Development Framework

Creating Extra Income For Living Longer Better

Means & Execution

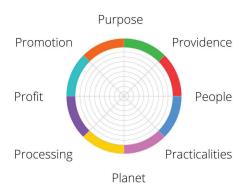
The Human Capital Development Framework for Your Meaningful Project

Your human capital is the asset that delivers you an income stream to live longer better.

1. PURPOSE (North):

Why are you here, it's more than for profit? What's your WHY? What's your greater purpose?

Business Purpose Statement (Mission or Vision)



2. **PROVIDENCE (North-East)**:

What are you GOOD AT? What are your strengths, weaknesses, opportunities and threats relative to the competition?

Strengths	Weaknesses
Opportunities	Threats

3. PEOPLE (East):

How do you endear stakeholders (customers, staff, leadership, shareholders, community, suppliers, regulators, competitors)? What's your stakeholder insight (things they might say)? What are their pains (problems) and gains (benefits your service brings)?

Stakeholders	Insight	Pains	Gains

4. **PRACTICALITIES (South-East)**:

Low do you plan to ongog	nooplo7 What is your oper	stianal model? What VOLLOVE to do?
		ational model? What YOU LOVE to do?

Stakeholders	Operational model/ Channel	Stakeholder Proposition (Your Offers)
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5. PLANET (South):

How do you physically resource your business ethically? What's your impact on the world?

Resource: What makes the way	Impact: What you and your
you operate ethical?	money do for others for impact?

6. **PROCESSING (South-West)**:

What are the market drivers (political, economic, social, technological, legal and environmental)? What are the opportunities and threats? WHAT THE WORLD WANTS.

Drivers:	Opportunities	Threats
Political		
Economic		
Social		
Technological		
Legal		
Environmental		

Now choose your target market, size it and traffic light how easy, quick and profitable it might be.

Proposition Target	Size of Market	Ease of delivery	Speed	Return
Segment				
Primary	 			
Secondary				
Tertiary				

7. PROFIT (West):

What do the numbers look like? How do the numbers influence your strategy? WHAT THEY WILL PAY FOR. What non-financial returns does your proposition deliver?

Period	Y1	Y2	Y3
Sales (units):			-
Service 1			
Service 2			
Service 3			
Etc.			
Product 1			
Product 2			
Product 3			
Etc.			
Income (£):			
Service 1			
Service 2			
Service 3			
Etc.			
Product 1			
Product 2			
Product 3			
Etc.			
Expenditure (£):			
Profit Before Tax:			
Outcomes: The			
expected changes or			
benefits that will			
emerge over time.			
Impact: Significant,			
lasting change you			
aim to contribute.			
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8. **PROMOTION (North-West)**:

How will you take it to market and evaluate your success? You Go-to-market (GTM) strategy?

Marketing	Primary	Secondary	Tertiary
Mix	,	,	,
Product			
Price			
Place			
Flace			
Promotion			
People			
Dragoss			
Process			
		1	

Congratulations! You have now completed your human capital development framework. The human capital framework forms the basis of your three year business plan. We now drop the P&L into your HapNav as a "What if" scenario. Please visit www.hapnav.com.

Firms of Endearment follow the *Human Capital Development Framework* approach to deliver 2% per month growth in profits above market returns. This growth rate is based on historical performance and cannot be guaranteed. For further details on the studies into Firms of Endearment please visit www.firmsofendearment.com.

